Water Meter Radio Installation

The New Castle Public Works Department is beginning the installation of water meter radios. This installation will require access to the water meter inside your home, and should take no more than 30-45 minutes to complete. A new radio box will be mounted to the side of your home in the place of your current meter reading touch pad. Some meters will be replaced during this event due to their age. If this is the case, your water service will be interrupted for a very brief time while the meter is changed.

Please contact Chris Robillard at 603-570-8081 during normal business hours to schedule a block of time for the installation. You will be given a 2 hour window of when we will arrive. Thank you for your time and cooperation. Feel free to email or call with any questions or concerns.

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