

Town of New Castle, NH Settled 1623 Incorporated 1693

COVID 19 Vaccine Phase 1B registration information:

The New Hampshire Division of Public Health Services (DPHS) continues to distribute vaccine under the Phase 1a vaccine allocation guidelines. However, starting on January 26th, vaccination for Phase 1b eligible vaccine recipients will begin at various locations. Phase 1b vaccine allocation guidelines can be found

here: <u>https://www.dhhs.nh.gov/dphs/cdcs/covid19/documents/phase-1b-technical-assistance.pdf</u>

Phase 1b includes:

- Persons who are 65 years of age or older
- Persons who are under 65 years old with defined medical conditions that put them at significantly higher risk for severe COVID-19 illness and death*
- Residents and staff of residential facilities for persons with intellectual and developmental disabilities
- Corrections officers and staff working in correctional facilities
- First responders and health workers not already vaccinated

This phase includes about 300, 000 residents of NH

Registration for NH residents in Phase 1b will begin on January 22 at 8:00am. The registration and scheduling process for vaccination will vary depending on the person's prioritization criteria and location of vaccination clinic. Eligible individuals should register to be vaccinated at a fixed site by visiting <u>https://vaccines.nh.gov</u> or those without internet access should call 2-1-1 for assistance.

*It is important to note that persons under 65 years of age who are prioritized due to medical conditions need to register through their healthcare provider to confirm eligibility and facilitate vaccination. Below is the list of defined medical conditions currently included in phase 1b.

Adults of any age with the following conditions **are at increased risk** of severe illness from the virus that causes COVID-19:

- <u>Cancer</u>
- Chronic kidney disease
- <u>COPD (chronic obstructive pulmonary disease)</u>
- <u>Down Syndrome</u>
- <u>Heart conditions, such as heart failure, coronary artery disease, or cardiomyopathies</u>
- <u>Immunocompromised state (weakened immune system) from solid organ transplant</u>

- <u>Obesity (body mass index [BMI] of 30 kg/m² or higher but < 40 kg/m²)</u>
- <u>Severe Obesity (BMI \ge 40 kg/m²)</u>
- <u>Pregnancy</u>
- <u>Sickle cell disease</u>
- <u>Smoking</u>
- <u>Type 2 diabetes mellitus</u>

The process is:

1) You call 211 or go online, and register.

At that time, you need to provide basic information about yourself - name, address, age, phone, email.

The 211 rep said that you should provide your *physical address* because that is proof of your NH residency, and anyone (say, from out of state) could have a PO Box address. I have reached out to both my public health network and to DHHS and they are so overwhelmed with emails that I do not yet have a final response on it. I suggest you put both your physical address and PO Box on your registration for the first line of the address. Please remember your physical address is on the back side of your license.

If you register online, you need to provide a unique email address for each person registering. So if Jane and John Doe register, Jane needs her own email address, and John needs his own email address as well. Also, you must register individually and cannot sign up as a couple or family to be vaccinated at the same time.

People do not need to be able to receive text messages or have individual telephone numbers. They *do* need individual email addresses for each person if registering via email.

If you do the registration completely by phone you do not need an email address. Keep your phone on and answer it, as you your confirmation and ability to sign up for a clinic will come via a phone call.

2) You then wait for a confirmation notification when you can then *schedule* a vaccine appointment.

Even if you call 211, most people will first just register, and then have to wait for a subsequent notification to schedule an appointment (Maybe only the first 80 callers on Friday would actually be able to schedule a vaccine appointment right when they first call).

It may take a few hours, or much more likely per 211 staff, a few days to receive this notification. The notification can come by email — provided in step 1 above when registering — OR you can receive a phone call. If you have no email you will receive a phone call instead.

Hours for the phone/211 registration service are

Friday: 8am-10pm Sat & Sun: 6am-10pm Mon and after: 6am-10pm



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They expect to be deluged and for there to be multi-hour phone waits

-There is a 200,000 person capacity at a time on the vaccine website, the state is hoping to increase it to 500,000 by Friday.

-Prior to phase 1b opening up for registration, it has taken approximately 4-5 days to receive email confirmation of registering and ability to set up vaccination appointment. This may be longer as of Friday 1/22/21.

-Once you can set up the appointment- look at all of the sites offered for earliest date available, then expect that the first available appointment will be 2-3 weeks out.

-It has been advised by state officials that you check your spam mail daily as some messages from the vaccine administration management system (VAMS) go directly to spam.

-It is also advised that you NOT use your work email as that may have more filters that more easily directly send the VAMS responses to spam.

-Please understand that NH is reliably getting 17,000-18,000 doses of vaccine per week. There are no plans to eliminate the second vaccine dose or decrease dosing currently in the state. The current plan is to follow CDC guidelines.

-We have 300,000 people in this category (1b) to vaccinate in the context of receiving the 17,000-18,000 doses per week. It will take time to vaccinate people. Please be patient.

Yours in Health,

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